

FRED'S TOWING & RECOVERY

Parking Lot Patrol / Impound Service Agreement

Owner/Property Manager: _____ Email: _____

Name of Property Management Company (if applicable): _____

Contact #: _____ Cell Phone: _____ Fax #: _____

Billing Address: _____

Billing Email : _____

This contract is for patrol, towing, impound and/or junk vehicle removal services effective _____, 20____ to be provided by FRED'S TOWING & RECOVERY LLC and/or any designated agents or subcontractors of FRED'S TOWING & RECOVERY for the purpose of removing unauthorized or prohibited vehicles parked at the addresses provided on each Private Property Detail Sheet or in an attached list.

I authorize FRED'S TOWING & RECOVERY LLC to perform **non-consensual tows/impounds** under Anchorage Municipal Code 9.54.020 (Private Party Impounds) pursuant to § 9.54.050 of the traffic code regarding towing from privately owned areas.

I authorize FRED'S TOWING & RECOVERY LLC to perform **removals of all vehicles classified as "junk" under section 15.20.010 (Definitions) of Anchorage Municipal Code Title 15, Chapter 20 (Public Nuisances) pursuant to § 15.20.020.B.12.a-b (Public Nuisances Prohibited) and § 15.20.030.C (Abandoned Vehicles Prohibited). This document shall serve as a written request/consent for FRED'S TOWING & RECOVERY LLC to removed such vehicles from my property under section 15.20.050.C (Junk Vehicles Prohibited) pursuant to §15.20.040.E of the Municipal Code.**

I understand vehicles classified as "junk" may incur a removal fee based on size, labor, and disposal fees. I agree to accept financial responsibility for these costs and pay a minimum removal fee of **\$450.00** per vehicle (subject to change based on current scrap & solid waste disposal fees) Additional fees will be applied for RV's, trailers or other situations including but not limited to: hazardous materials/biohazards, snow/trash removal, dismantling vehicles etc. A "gone on arrival" or patrol fee may be charged for call outs when the vehicle leaves prior to our arrival, multiple trips are made due when vehicle is blocked in or if the occupants of a vehicle have not been trespassed off the property prior to our arrival.

I agree that either party may terminate this agreement at any time and all sign fees are non-refundable. I acknowledge Fred's Towing & Recovery, LLC retains the right to refuse service for any reason and to remove any signs bearing our company name should we choose to terminate this agreement with or without notice.

I, as the Property Owner, Manager or other individual in control of the property, AGREE TO INDEMNIFY AND HOLD HARMLESS FRED'S TOWING & RECOVERY LLC for any loss, damage or expense occasioned by my actions or representation as the Property Owner or Manager.

FRED'S TOWING & RECOVERY LLC AGREES TO INDEMNIFY AND HOLD OWNER/PROPERTY MANAGER HARMLESS from any loss, damage or expense occasioned by FRED'S TOWING & RECOVERY LLC'S actions or omissions in FRED'S TOWING & RECOVERY LLC'S performance of its duties under this Parking Lot Patrol/Impound Service Agreement.

INDIVIDUALS AUTHORIZED TO REQUEST IMPOUNDS OR JUNK REMOVALS

Name: _____ Title: _____ Contact #: _____ Email: _____

Name: _____ Title: _____ Contact #: _____ Email: _____

Name: _____ Title: _____ Contact #: _____ Email: _____

Name: _____ Title: _____ Contact #: _____ Email: _____

Signature of Property Owner or Manager: _____ Date: _____

Private Property Impound Detail Sheet

Owner/Property Manager: _____

Name of property or business: _____

**Property address: _____

Description of property or area to be patrolled: _____

CHOOSE ONE OF THE 3 OPTIONS BELOW:

- ON-CALL / REQUEST AS NEEDED (No patrol fee)**
- RANDOM 24 HOUR PATROL (may incur fees)**
- SCHEDULED PATROL (indicate schedule below)**
MON - FRI: _____ AM / PM to _____ AM / PM
SATURDAY: _____ AM / PM to _____ AM / PM
SUNDAY: _____ AM / PM to _____ AM / PM

SPECIAL REQUESTS OR NOTES:

PATROL FREQUENCY (\$25 per patrol unless a removal is performed)

- Daily Weekly Monthly Bi-Weekly Bi-Monthly
 Other: _____

WARNING STICKERS _____ hour grace period to correct violation

JUNK VEHICLE REMOVALS (incurs minimum fee depending on distance, size & labor – see agreement page)

Login account to manage tow, impound, or parking violation/stickering requests:
user name: _____ password: _____

***Weblink to request impounds & tows (from cell or computer):**

*Anyone with this link can request towing, impounding or junk removal for your account without logging in - only share with authorized users!

REASONS FOR NON-CONSENSUAL IMPOUND (patrols/stickering only)

- | | |
|---|--|
| <input type="checkbox"/> Blocking Access (dumpster, driveway, other parking etc.) | <input type="checkbox"/> No Parking Permit / Expired Permit |
| <input type="checkbox"/> Parked in Fire Lane / No Parking area | <input type="checkbox"/> Prohibited Use (trailer, mechanical repairs, ATV/RV etc.) |
| <input type="checkbox"/> Unauthorized Vehicle Parking (overnight / not a tenant etc.) | <input type="checkbox"/> Inappropriate Parking (on grass, in wrong spot etc.) |
| <input type="checkbox"/> Abandoned Vehicle (over 24 hrs) | <input type="checkbox"/> _____ |
| <input type="checkbox"/> _____ | <input type="checkbox"/> _____ |

REASONS FOR JUNK VEHICLE REMOVAL (patrols/stickering only)

- Junk Vehicle Removal (wrecked, missing parts, broken glass) Inoperable / Mechanical Issues (on jacks, flat tire etc.)
 Leaking Fluids Expired Tags / No Plates / Wrong Plates Missing/Expired Parking Permit _____

DO NOT FILL OUT - FOR OFFICE USE ONLY

PRE-MADE SIGNS (indicate quantity of each) \$20.00 each (does not include installation)

- _____ of AUTHORIZED PARKING ONLY
_____ of PERMIT PARKING ONLY
_____ of PRIVATE PROPERTY / NO ON STREET
_____ of EMPLOYEE PARKING ONLY
_____ of NO PARKING ANY TIME
_____ of CUSTOMER PARKING ONLY
_____ of TENANT PARKING ONLY
_____ of NO PARKING FIRE LANE
_____ of Customer Parking Only NO Overnight

CUSTOM SIGNS & INSTALLATION

_____ of custom signs @ \$_____.00 Custom text:

_____ # hardware for poles @ \$50.00
_____ # of premade signs @ \$20.00 ea. = \$_____.00
_____ # of custom signs @ \$_____.00 = \$_____.00
_____ # of signs installed @ \$20.00 ea = \$_____.00
TOTAL DUE \$_____.00

CC/ Check / Cash paid by: _____

ANCHORAGE MUNICIPAL CODE FOR IMPOUND SIGNAGE

(AO No. 2014-137(S), § 1, 11-18-14)

9.54.050 - Tow-away from privately owned areas; signage, prerequisites and procedures for towing, storage and release.

A. No vehicle may be towed from a privately owned area adjacent to a commercial enterprise (defined in this chapter to include condominiums, townhouses or multifamily dwellings when land use code requires ten or more off-street parking spaces) for violation of section 9.54.020 C.1. unless the person who controls, owns or possesses that area has conspicuously posted the area with signs as follows:

1. Signs shall be no smaller than 30 inches by 30 inches, with letters a minimum of two inches high; and
2. The sign or signs indicating the vehicle to be towed was parked unlawfully has been in place for at least 24 continuous hours, whether a new or replacement sign.
3. Signs shall be posted in conspicuous locations clearly visible to a person seated in a vehicle parked in the prohibited area during the day and during the night by use of artificial illumination, reflective materials or other method. For off-street parking on privately owned areas, public parking facilities or lots that provide more than 20 parking spaces, and for a mobile home park, at least one sign shall be posted and clearly readable by the driver of a motor vehicle at each driveway into the parking lot, facility or mobile home park, not more than 10 feet from the public right-of-way or driveway.
4. Signs shall:
 - a. Describe the private area in which parking is prohibited;
 - b. Describe the prohibited activity (parking in certain places, parking during certain hours, parking only for patrons, etc.); and
 - c. State either:
 - i. The telephone number for the tow operator at which information about a towed vehicle's location may be obtained, and the street address where the vehicle may be retrieved; or
 - ii. A telephone number maintained by the property owner at which information about a towed vehicle's location may be obtained, and the property owner shall be responsible to:

(A) Maintain the telephone number 24 hours per day, every day without exception;

(B) Have the telephone number answerable by a natural person whom has information on where vehicles were towed and stored, or by an updated recording with current name(s), phone number(s) and street address(es) for the tow operator(s) providing tow services. If answered by a recording, the caller shall be able to leave a message and there shall be a call back response or other effective contact within one hour to identify the storage yard name, tow operator, contact number and street address where a towed vehicle may be retrieved.

B. 1. It is the responsibility of the private property owner to ensure signs posted on private property adjacent to a commercial enterprise are in compliance with this section. When a private party impound (PPI) or nonconsensual tow is completed and the signage violates this section or is not posted, the property owner is subject to a civil fine under section 9.54.080.

2. Tow operators shall not provide towing services to the owner of private property adjacent to a commercial enterprise under Section 9.54.020 C.1. in the absence of posted signage in compliance with and as required by this section.

C. Private property impound (PPI) tow without signage. A tow operator shall not provide PPI or nonconsensual tow service from private property not adjacent to a commercial enterprise without first obtaining written authorization from the property owner, agent or lessee to provide the service. A person who owns, possesses or controls a private area not adjacent to a commercial enterprise where a vehicle is parked unlawfully as described in section 9.54.020 may cause such vehicle to be removed and towed to a vehicle storage yard at the expense of the owner of the vehicle.

1. In a mobile home park, the owner of the park may only cause such vehicle to be removed and towed from the common areas and roadways of the mobile home park, and not from individual mobile home spaces and areas.

(AO No. 83-49; AO No. 2014-137(S), § 1, 11-18-14)

9.54.070 - Prohibited conduct.

E. Predatory practices.

1. It is unlawful for a tow operator to park within 1,000 feet of, or post a person or electronic device at, a private parking lot or facility or adjacent to a commercial building for the purpose of covert observation in order to obtain private party impound (PPI) tows, unless:

a. The person provides an audible or written warning directly communicated to any individual parking and leaving their vehicle in a manner that subjects the vehicle to towing or impound under this chapter, with the warning to clearly indicate the individual's vehicle will be towed or impounded if the individual does not immediately cure the unlawful parking condition; or

b. All signs required by this chapter for a private property adjacent to a commercial enterprise clearly warn that the parking lot has on-site monitoring and the hours during which monitoring occurs.

2. Failure to provide any of these notices will invalidate the tow and may result in a refund to the vehicle owner or civil penalties or both.